**FAQ’s**

**Overseas Medical Treatment Funding**

**Who is eligible for the** **Early Release of Super for medical treatments?**

All Australian (and NZ residents) citizens and residents may be eligible. Speak to the team of Access My Super for an obligation free assessment.

**Can I access my super for my overseas medical treatment?**

Yes, you can access your super for all dental procedures. There are however conditions in the fine print. Access My Super can guide you through this.

**What type of treatment can I gain approval for?**

Access My Super can help you access your super to cover the cost of a variety of medical treatments overseas.

**Can I use my super to pay for my children’s medical treatment?**

Yes, you can help any dependants including immediate or non-immediate family member.

**Are there any limitations on the amount of super I can withdraw?**

No, there are no limitations on the amount of super you can withdraw. You are eligible to withdraw the amount required for your treatment.

**I don’t have enough super; can I access another person’s super for my treatment?**

Yes, you can access the super of your spouse or your partner to cover the cost of the treatment.

**How long does the application process take?**

It usually takes fourteen (14) days to get your Letter of Approval. We keep you up to date throughout the entire application process.

**What happens if my application is not approved?**

At Access My Super we have a 100% success rate. Should your application not be approved we will provide a detailed explanation from the ATO. We also have a No Approval No Fee policy!

**What happens if I need more money for my procedure than I originally thought, and I have been approved already?**

Don’t worry, if the costs increase for your procedure, we can resubmit for additional unforeseen costs.

**What will I need to access my Super?**

You will need a ***MyGov Account*** as well as an ***ATO Account***. Please note your ATO Account needs to be linked to your MyGov Account. You will also require a ***Treatment Plan*** from your specialist. Please feel free to contact our friendly staff on 1800 845 121 for more information regarding the requirements.

**What do I need to do before my consultation?**

You will need to contact your Superannuation Fund to ensure you have adequate funds to access for your treatment. Your ATO and MyGov accounts also need to be up to date including contact information.

**Please feel free to contact our friendly staff on 1800 845 121 for more information regarding the requirements.**