**FAQ’s**

**Specialist Medical Treatment Funding**

**Who is eligible for the Early Release of super for medical treatments?**

All Australian (and NZ residents) citizens and residents can apply for the early release of superannuation on compassionate grounds to help cover the cost of medical treatments.

**Can I access my super for my specialist medical treatment?**

Yes, you can access your super for your specialist medical treatment. Access My Super can help you or any of your dependants to access your super to help cover the cost of your specialist medical treatment.

**What type of treatment can I gain approval for?**

Access My Super can help you access your super to cover the cost of a wide array of specialist medical treatments including orthopaedic, oncology, urology, mental health, eye surgery, ENT, gynaecology and many more.

**Are there any limitations on the amount of super I can withdraw?**

No, there are no limitations on the amount of super you can withdraw. You are eligible to withdraw the amount required for your treatment.

**I don’t have enough super; can I access another person’s super for my treatment?**

Yes, you can access the super of your spouse, partner or other dependants to cover the cost of your treatment.

**How long does the application process take?**

It usually takes fourteen (14) days to get your Letter of Approval. We keep you up to date throughout the entire application process.

**What happens if my application is not approved?**

At Access My Super we have a 100% success rate. Should your application not be approved we will provide a detailed explanation from the ATO. We also have a No Approval No Fee policy!

**What happens if I need more money for my procedure than I originally thought, and I have been approved already?**

Don’t worry, if your costs increase for your procedure, we can speak with the ATO and reapply for additional funding. We work closely with you to ensure you get access to your super to cover your essential medical costs.

**What will I need to access my super?**

You will need a ***MyGov Account*** as well as an ***ATO Account***. Please note your ATO Account needs to be linked to your MyGov Account. You will also require a ***Treatment Plan*** from your specialist. Please feel free to contact our friendly staff on 1800 845 121 for more information regarding the requirements.

**What do I need to do before my consultation?**

You will need to contact your Superannuation Fund to ensure you have adequate funds to access for your treatment. Your ATO and MyGov accounts also need to be up to date including contact information.

**Please feel free to contact our friendly staff on 1800 845 121 for more information regarding the requirements.**